

# Clinician Engagement Strategy

2022-2025

## Our vision

**Great care for Central Queenslanders**

## Our purpose

**Great people, delivering quality care and improving health**

## Our values

### Care

We are attentive to individual needs and circumstances

### Respect

We will behave with courtesy, dignity and fairness in all we do

### Integrity

We are consistently true, act diligently and lead by example

### Commitment

We will always do the best we can all of the time

## We will respect, protect and promote human rights in our decision-making and actions

The knowledge, vision and values of CQ Health's 2,400 clinicians will be essential to deliver the visions set out in *Destination 2030: Great Care for Central Queenslanders*.

The effective engagement of our medical, nursing and midwifery, and allied health staff, is a key element of Destination 2030. This will be supported through the development of a Clinical Council, Senior Medical Council, Junior Medical Advisory Council Nursing and Midwifery Council and Allied Health Council.

CQ Health clinicians play a vital role in the strategic and operational planning and health service delivery, with patients at the centre of everything we do and every decision we make.

Our clinical outcomes and our patient and consumer experience will be amongst the best in Australia, measured by the ability to measure real time patient opinion. CQ Health will be seen as a health service that is a great place to learn, take part in research and be part of shaping the future of healthcare across the region.

This Clinician Engagement Strategy will ensure the continuous improvement philosophy is informed by our great clinical staff to deliver great care for Central Queenslanders, and a great place to work.

The full strategy is available on our website: [www.cq.health.qld.gov.au](http://www.cq.health.qld.gov.au)



## Our contribution to government objectives

Central Queensland Hospital and Health Service supports the Government's objectives for the community:



### Good jobs

**Good, secure jobs in our traditional and emerging industries**

- Supporting jobs
- Backing small business
- Making it for Queensland
- Investing in skills



### Better services

**Deliver even better services right across Queensland**

- Backing our frontline services
- Keeping Queenslanders safe
- Connecting Queensland
- Educating for the future



### Great lifestyle

**Protect and enhance our Queensland lifestyle as we grow**

- Protecting the environment
- Growing our regions
- Building Queensland
- Honouring and embracing our rich and ancient cultural history

In addition to the Government's objectives for the community, our strategic objectives support *My health, Queensland's future: Advancing health 2026*

## Aims of the CQ Health Clinician Engagement Strategy

### Empower – health service ownership

- Innovate to improve care and outcomes
- Explore integrated healthcare models
- Translate research into action
- Deliver strong clinical voice via: Queensland Clinical Senate; CQHHS Clinical Council and medical, nursing and midwifery and allied health councils
- Support and develop clinical leadership across all services

### Collaborate – planning partners

- Inform identification of Community health needs

- Identify improvement and transformation opportunities
- Continuous improvement of safety, quality, and patient experience
- Support clinicians to have a voice across Queensland Health to celebrate success and innovation and help improve outcomes across Queensland

### Involve – delivering as a team

- Deliver a culture of patient safety and great care
- Design appropriate health care to meet the future needs of our community

### Inform – create effective communication channels

- Transparency of targets and performance monitoring including benchmarking
- Feedback and advice of decisions from key forums
- Develop effective communication tools to keep clinicians informed